Since 1968, Doctors on Call has been serving patients and professionals in the greater New York area with advanced, compassionate medical and podiatric services to elderly and homebound patients. Doctors On Call has earned a reputation as a trusted medical resource relied upon by primary care physicians, hospital discharge planners, certified homecare agencies, social workers, and other healthcare professionals to provide ongoing collaborative care for their patients.

Collaborating with physicians for superior care

Towards our goal of providing the best possible care for homebound patients, Doctors on Call collaborates closely with primary care physicians and specialists who may be involved in the patient’s treatment. This effort includes the use of electronic medical records that are routinely updated and can be accessed by physicians from any computer. Plus, Doctors on Call is available to care for patients when their regular physician is not available, such as during non-office hours, holidays and during physician vacations.

By establishing and nurturing this close professional relationship through clearly defined roles, Doctors on Call plays an important supporting role to these physicians. Together, we help maintain high standards of health care for our patients.

Special attention to caregivers

Doctors On Call understands that the healthcare for many patients is determined by a caregiver, usually a family member. We strive to assist caregivers by providing services both on a regular basis and when the caregiver is unable, such as during vacations or when a work situation prevents them from attending to the patient. We welcome caregiver inquiries and treat them with the respect due to someone in this important role.
Medical Care for the Homebound

Disease Management to Promote a High Quality of Life

For patients with ongoing medical requirements, Doctors on Call can provide the regular medical attention necessary to manage diseases for comfort and stability.

Our Disease Management program can reduce physician office visits and hospital readmissions as well as act as the first line of defense should any changes occur in the patient’s condition. Doctors on Call provides comprehensive care of chronic or disabling medical conditions such as:

- Type 1 diabetes and Type 2 diabetes
- Congestive heart failure + Hypertension
- Chronic obstructive pulmonary disease (COPD)
- Stroke + Arthritis + Cancer
- Alzheimer’s disease + Parkinson’s disease
- ALS + Wound Care

Medical Care After Hospitalization

The first days home after a hospital stay are critical for establishing strategies to help reduce readmissions and improve quality of life. At Doctors on Call, our experienced providers manage chronic and disabling illnesses and use a collaborative approach to help improve communication between primary care physicians, hospital staff and other support personnel.

Doctors on Call collaborates with leading certified homecare agencies to provide:

- Medication adherence
- Home safety
- Nutritional assessments
- PT, OT, HHA
- Post hospitalization lab monitoring

Urgent Care – When Time is of the Essence

When you need prompt, unscheduled medical care for a homebound patient, Doctors on Call is ready. Our same-day or next-day services are available from 8 a.m. to 8 p.m., 7 days a week in all five boroughs, Westchester, Rockland, and Long Island.

Doctors on Call’s complete homebound coverage includes services for:

- Diabetic wound care
- Congestive heart failure
- Flu and pneumonia
- Urinary tract infections
- Falls and fractures
- Upper respiratory infections
- Diarrhea, nausea, dizziness and fever
- In-home blood work and diagnostic testing

Please note that symptoms indicating a potential life-threatening medical emergency such as chest pain, shortness of breath or head injuries with loss of consciousness should be directed to 9-1-1.

Expert medical care in the comfort and convenience of your home

Doctors on Call strives to provide the same consistency of care that patients would receive through regular office visits, without the bother of leaving home.

Through constant co-management with primary care physicians, nurse practitioners and physician assistants, Doctors on Call carries out the recommended treatment plans for:

- Geriatric care
- Disease management
- Chronic illnesses
- Urgent care, and more...

Doctors on Call brings a wide variety of testing options to the home using state-of-the-art electronic medical records and telehealth to further enhance homebound care. Plus, the diverse range of medical expertise within our provider staff ensures that patients receive specialized care according to their needs.

The superior medical attention provided by Doctors on Call has shown significant reductions in unnecessary hospital readmissions and emergency visits.

Doctors on Call also provides complete care at critical transitions and compliance for face-to-face certification for:

- Certified home health agencies
- Managed care organizations
- Physicians
- Community agencies
- Hospitals
- Medical Home Networks

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